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Rhenus adds contact center services to its extensive services portfolio



Privately held global transport + logistics group **Rhenus Group** has acquired privately owned contact center operator **Kundenprofi GmbH** from Hof (North of München, Bavaria, Germany).

This acquisition will allow Rhenus' Mediaservices Division, which is active across Germany at various locations, but also in other European countries, to widen + deepen the services it can offer to its customers within the media + publishing sector, but also to customers in other sectors.

Kundenprofi currently serves mostly well known blue chip companies performing high level contact services with a strong focus on technical and/or complicated support services and operates from sites in Hof + Bamberg with a team of ca. 300 experienced + highly skilled employees.

Rhenus Group is a global logistics services provider with a wide range of activities and belongs to the Rethmann Family. In 2015 Rhenus reached sales of ca. EUR 4,6 bn from over 500 locations with its staff of ca. 26.000 employees.

This transaction was supported by cayla group for Rhenus.

For further information on both companies:

<http://www.rhenus.com>

<http://www.kundenprofi.de>

Best personal regards

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